

Transfer photos from an iPhone or Android phone to your PC.

- First, connect your phone to a PC with a USB cable that can transfer files.
 1. Turn your phone on and unlock it. Your PC can't find the device if the device is locked.
 2. On your PC, select the **Start** button and then select **Photos** to open the Photos app.
 3. Select **Import** > **From a USB device**, then follow the instructions. You can pick the items you want to import and select where to save them. Allow a few moments for detection and transfer.
- Make sure the photos you want to import are actually on the device rather than in the cloud. Then, follow the steps for your type of device.
- **Android devices**
 - You might already have the camera app on your phone in sync with cloud storage such as [OneDrive](#) or Google photos. If so, your photos and videos are automatically uploaded to the cloud. When you want to access these photos or videos from your PC, you can use a web browser to download the photos and videos stored from the cloud storage.
 - For recent photos, use the Your Phone app from Microsoft Store. With this app, you also do not need a USB cable to view and copy the most recent photos from your camera and screenshot folder. This feature only includes recent photos and doesn't import videos. Your Phone app requires an Android phone with Android OS 7.0 or newer.
 - If you use a USB cable to download directly from your device, you might need to change the USB setting to transfer media or photos. For Google's current info, see [Transfer files between your computer & Android device](#).
- **iPhones**
 - You might see a prompt on the iOS device asking you to **Trust This Computer**. Select **Trust** or **Allow** to continue. For Apple's current info, see "Import to PC" in [Transfer photos and videos from your iPhone, iPad, or iPod touch](#) on Apple's website.
 - If iCloud is enabled on your iOS device, you won't be able to download your photos or videos. Your images exist on iCloud but not on your device. If you want to open or import these photos or videos to your PC, do so using the iCloud desktop app. For more info, see [Get help with iCloud photos](#) on Apple's website.
- **Related resources**
 - If you have trouble connecting your phone, try a different USB cable. USB cables have different transfer speeds and not all of them can transfer files. [Get help with USB problems](#).

- If you're having trouble with your Apple ID, passcode, or Apple verification code, go to [Apple Support](#) for more info.
- If you'd like to import photos from your camera rather than your phone, take a look at the website of your camera's manufacturer for current information. For general Windows 10 info, [See all of your photos](#).
- Get help with the [Your Phone app](#).
- If you're working with earlier versions of Windows, see [Windows 8.1](#) or [Windows 7](#).